

REQUEST FOR PROPOSALS  
ACQ-2009-0515-RFP  
AMENDMENT 3

This is an amendment to ACQ-2009-0515-RFP issued by the Washington State Department of Transportation on June 15, 2009 for the Statewide Customer Service Center and as amended by Amendment 1 dated June 18, 2009 and by Amendment 2 dated June 25, 2009.

**This RFP is amended as follows:**

For details regarding International call in numbers for the Pre-Proposal Conference and, please see Attachment A of this Amendment located at [www.wsdot.wa.gov/business/contracts/default.htm](http://www.wsdot.wa.gov/business/contracts/default.htm)

**ALL OTHER TERMS AND CONDITIONS OF THIS RFP REMAIN IN FULL FORCE AND EFFECT.**